

# **Community Health Alliance**

Sun Valley Citizen Advisory Board Meeting: July 13, 2024

## **About Us**

- Our mission is to fulfill our community's need for quality, respectful, and dignified healthcare.
- We are the largest Federally Qualified Health Center (FQHC) in Washoe County, serving over 30,000 patients at six health centers and with three mobile medical units.
- We provide medical, dental, behavioral health, WIC, low-cost pharmacies, and nutritious food pantries.
- We are dedicated to creating healthy outcomes for patients of every income. Whether you're insured, under-insured, or uninsured, we'll help you get the health care you deserve.
- We are a non-profit tax-exempt organization in northern Nevada.

## Sun Valley Health Center

**BEFORE** 



## **Sun Valley Health Center**

#### **AFTER**



- Community Health Alliance in Sun Valley used to be located at 5295 Sun Valley Blvd, Sun Valley, NV 89433.
- We relocated and expanded in August 2022 to 5055 Sun Valley Blvd Ste 100, Sun Valley, NV 89433.
- With the expansion, we added the following service lines:
  - Low-cost pharmacy
  - Prescription food pantry
  - Mental health/behavioral health services
  - Additional medical exams room with more primary care providers
- The expansion has been monumental for the Sun Valley community. We've seen a 405% growth in unique patients since 2021.
  - 2023: 5,375 unique patients
  - 2022: 1,933 unique patients
  - 2021: 1,064 unique patients

## **Healthcare Services**

- Primary Care and Family Medicine
- Pediatric Care
- Women's and Reproductive Health, including Prenatal Care
- Behavioral Health
- Low-Cost Pharmacies and Immunizations
- Medication-Assisted Treatment Program
- Women, Infants, and Children (WIC)
- Health Care for the Homeless



## **Dental Services**

We provide preventative and restorative care, as well as educational resources, to achieve and maintain healthy smiles. While our primary focus is child dentistry, we provide limited emergency dental services for adults.

- Teeth Cleanings, Oral Exams and X-Rays
- Dental Sealants
- Cavity Fillings
- Dental Crowns
- Emergency Dental Services







Community Health Alliance, in partnership with LIBERTY Dental Plan, is hosting Mobile Dental Program clinics to provide comprehensive dental care to pediatric patients between the ages of 0-20.

#### Nell J. Redfield Health Center, Neil Road

3915 Neil Rd, Reno, NV 89502 • Thursday, July 25, 2024 from 7am-4pm We accept Medicaid, private insurance, and offer discounted services for uninsured patients.

#### Nell J. Redfield Health Center, Sun Valley

5055 Sun Valley Blvd, Ste 100, Sun Valley, NV 89433 • Tuesday, July 30, 2024 from 7am-4pm

Community Health Alliance will be returning every month to these locations. Visit our website at chanevada.org for upcoming dates.



Community Health Alliance



Appointments are encouraged and walk-ins are welcome. For appointments, call Community Health Alliance at 775.329.6300.

## **Prescription Food Pantries**

We emphasize the "healthy, medical" aspect of our food pantries so we can better identify the nutritional needs to prevent or aid in the treatment of chronic disease. Our pantries are filled with fresh fruit and vegetables, whole grains, lean or plant-based proteins, and low-fat dairy products. In addition, canned vegetables are low in sodium, and canned fruit is packed in juice or water.

Receiving food from our pantries is simple. The only requirement is to be a patient at Community Health Alliance.



### Community Health Worker Program

Our Community Health Workers (CHWs) are able to assist all patients.

Our team utilizes an evidence-based screening tool called the PREPARE form. Based on results, our team creates community-based organization referrals to assist patients with their needs. This can include housing, transportation, paying for medications, setting up specialty appointments, legal aid, etc.



### Health Insurance Enrollment Assistance

Everyone who comes into our health centers for healthcare services is screened for health insurance eligibility, including Medicaid, Medicare, Supplemental Nutrition Assistance Program (SNAP), and additional plans that match your income.

Our Healthcare Access Specialists, who are listed below, walk you through the process so that you, and your entire family, can have peace of mind when it comes to protecting your health.



**Jennifer Pena** 775.432.3615 **Angela Silva** 775.329.6300 ext. 5149

## **Health Center Sites**

### OUR Place/The Reno Initiative for Shelter & Equality

605 S 21<sup>st</sup> St. Reno, NV 89431

#### North Valleys Health Center

280 Vista Knoll Pkwy., Ste 107 Reno, NV 89506

#### **Center for Complex Care**

330 Crampton St. Reno, NV 89502

#### Nell J. Redfield Health Center, Neil Road

3915 Neil Rd. Reno, NV 89502

#### Sparks Health Center

2244 Oddie Blvd. Sparks, NV 89431

#### Nell J. Redfield Health Center, Sun Valley

5055 Sun Valley Blvd., Ste. 100 Sun Valley, NV 89433

#### Wells Ave. Health Center

1055 S. Wells Ave. Reno, NV 89502

## **Becoming a Patient**

Get the Health Care You Deserve

- We are accepting new patients.
- Visit <u>www.chanevada.org</u> to register online, or call (775) 329-6300.
- We accept Medicaid, Medicare, and most private insurances.
- Payment plans are available.
- Sliding fee discount available based on family size and income.



Síguenos para información en español sobre eventos y servicios.



Escanee el código con su teléfono.

### **Español Facebook:**

Community Health Alliance en espanol

### Español Instagram:

chanevadaenespanol

### Stay Up to Date on News and Current Events.











### Scan QR code with your phone.

### English Instagram: chanevada English Facebook: Community Health Alliance



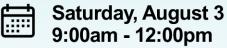
### FAMILY HEALTH FESTIVAL

- small steps to a healthier community -

#### Available Resources:

- Food Bank Mobile Harvest
- Back-to-School Vaccines\* If you have an insurance card, please bring it
- Blood pressure checks
- Vision Screenings
- SNAP & Medicaid applications
- Free children's books\*
- Free school supplies \*
- And much more!

\*While supplies last



Hug High School 3530 Sullivan Ln, Sparks, NV



FREE health services, community resources, food resources, and more provided for the whole family!

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### COMMUNITY HEALTH ALLIANCE

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